

Unified communications solution for SMB



iPECS UCS Product Brief

POWERFUL MULTIMEDIA COLLABORATION AND PRODUCTIVITY ENHANCING TOOL EXCLUSIVELY DESIGNED FOR THE SMALL AND MEDIUM SIZED BUSINESS. ITS SINGLE SERVER ARCHITECTURE HELPS SMB START EXPERIENCING THE NEXT GENERATION COMMUNICATION SOLUTION WITHOUT HAVING TOO MUCH TO CONCERN.

PRODUCTIVITY ENHANCING TOOL

Knowing presence information helps business communicate more efficiently, know the user status even before trying a call. Select the mode best suited for your communications based on the users presence information.

Unlike voice communication, Instant Messaging works as a perfect tool combining real time communication and your time communication. Together with 'click to call', iPECS UCS Instant Messaging becomes one of the most powerful communication method.

Virtual enterprise demands more and more conferencing environment. iPECS UCS makes traditional voice conference even easier using virtual conference room, conference group call or simple ad hoc conference. Users access video conference without complicated set-up procedures. Always accessible feature icon delivers high quality video conference with up to 6 parties.

Users easily search central company DB as well as private DB in the local HDD which makes dial by name so much easier. Together with sophisticated call handling features, users can explore the next generation of business communication.

iPECS UCS users can conduct private presentations using Application Sharing. Seeing and listening makes your presentation much more effective.

SINGLE SERVER SOLUTION

Instant Messaging, presence, video conference, directory, diagnosis etc. are feature modules of iPECS UCS server all running in a single standard server. By simply connecting to an iPECS LIK, iPECS UCS serves up to 1,200 clients registrations. Simple client based licensing structure is also designed for SMB customers

BUSINESS PURPOSE UC SOLUTION

Unlike private chatting clients, iPECS UCS provides a business confidential chat solution. The company owned server monitors all the communication logs and details of clients. The server also provides remote system monitoring & feature usage statistics for efficient resource management.

EASIER TO ACCESS

Any system should help people to work easily and efficiently rather than train them to change their habits. The intuitive and consistent user interface of iPECS UCS enriches the user communication experience and improves productivity.



iPECS UCS

Major features & specifications



- PRESENCE**
 - 10 Client status
 - 5 Desktop phone status
 - 4 Web cam status
- INSTANT MESSAGING & FILE SEND**
 - Business purpose IM
 - Intuitive user interface
 - Message encryption(AES)
 - Unlimited automatic log saving
 - Click to send
- CONFERENCE MANAGEMENT**
 - Conference group call | Multiple number dialing from directory | Individual connection management
 - Virtual conference room | Room management & status monitorin | Email invitation
 - Ad hoc conference
- INTERNAL & EXTERNAL SMS**
 - Internal SMS to system stations up to 100 characters
 - External SMS via PSTN ETSI Type 1 & 2 up to 80 characters
- VIDEO CONFERENCING**
 - 6 party video conference
 - QCIF, CIF format
 - H.263+
 - Maximum 15 frames/sec.
 - Easy to access
- CALL RECORDING**
 - Click to record on HDD
 - Automatic client recording | Recording agent of linked station
 - Recorded file handling
- DIRECTORY MANAGEMENT**
 - Dynamic DB search
 - Share UCS DB up to 2,000
 - Private DB | Locally managed unlimited
 - Automatic Outlook DB synchronization
 - LDAP search
 - DB export & import
 - ACT!, GoldMine, Outlook, Excel
- INDIVIDUAL CALL ROUTING**
 - Multiple scenario editing
 - Incoming CID filtering
 - Time zone base routing
 - Flexible destination assignment
- SCHEDULE MANAGEMENT**
 - Shared schedule | Company/Team schedule | up to 5 shared folders
 - Private schedule | Real time sync w/ MS Outlook | Open to public option per event
- APPLICATION SHARING**
 - Real time application sharing
 - Image exchange method
 - Resolution control
- CALL RELATED FEATURES**
 - IP Bridge
 - Interactive call pop up
 - Scheduled dial
 - Call Assistance
 - Step call
 - 48 flexible buttons & etc.
- SERVER RELATED FEATURES**
 - Client usage statistics
 - Server status monitoring
 - Administrator notice
 - Log management

Major Specifications	
Maximum number of client registration per server	1,200 clients
Maximum number of concurrent log in client	600 clients
Maximum number of share user registration	2,000 shared users per server
Maximum number of presence registration	200 presence users per client
Instant Messaging	200 Ad hoc groups & 30 Chatting rooms
Individual Call Routing	10 scenarios per client
File sending	5 parties & 3 files per client
Application sharing	6 parties per event
Video Conference	6 parties & 8 groups via CIF, QCIF, H.263+
Log history saving per client	2,000 events
Headset hook switch integration	Plantronics : Audio 910, CS 50/60 GN Netcom : GN 8120

System Requirements	Hardware	UCS Server
Hardware Requirements	256 MB RAM & 200 MB free HDD 1024 x 768 video card recommended 10/100 Base-T NIC Full duplex sound card USB headset recommended Web Cam(Optional)	2 GB RAM & 1 GB free HDD 10/100 Base-T or faster NIC
Operating System	Microsoft Windows 2000 Microsoft Windows XP, Microsoft Windows Vista	Microsoft Windows XP Professional Microsoft Windows 2000/2003 Server Microsoft Windows Vista Business/Enterprise/Ultimate Edition