

Unified communications solution for SMB

iPECS Phontage

iPECS Phontage & Web Phone

iPECS PHONTAGE IS NOT A CTI AGENT BUT AN PC INTEGRATED VIRTUAL PHONE ON YOUR PC. THANKS TO THE ADVANCED APPLICATION DESIGN, YOU'LL EXPERIENCE SEAMLESS PORTABLE COMMUNICATION AND PRODUCTIVITY ENHANCING COLLABORATIVE COMMUNICATIONS WITH iPECS PHONTAGE .

POWERFUL COMMUNICATION TOOL

iPECS Phontage is a PC application that integrates the extensive iPECS voice communications capabilities with communications aware applications on your PC. The iPECS Phontage user friendly interface enriches your communications experience and eases access to contact databases. Phontage is available in several versions to support a variety of clients all supporting advanced QoS tools to assure high quality voice and video communications.

VARIETY OF CLIENT TYPES

iPECS Phontage is available in 3 versions to meet the needs of each individual, Basic, Deluxe and PDA. The Basic version works as a powerful tool for users with intense communication needs. When multi-media and collaboration are a requirement, the Deluxe version provides the one-on-one multi media communication functionality needed. For the frequent traveler, iPECS Phontage PDA is the perfect multi-tasking mobile communicator. User can also make calls from their web browser using the ActiveX controlled compact client, iPECS Web Phone.

USER FRIENDLY INTERFACE

User centric interface is one of the major distinctions of iPECS Phontage. The Always-on-top Call assistant, Smart system tray, Audio tuning wizard and wireless hook-switch integration provides an intuitive operational interface for every user.

ENHANCING THE COMMUNICATION EXPERIENCE

iPECS Phontage is a powerful personal assistant that enriches the communication experience. With links to your contact manager simply dial by name and Phontage finds and dials the number. Register Phontage with your desk phone and seamlessly switch voice from your PC by just lifting the desk phone handset. With incoming calls, Phontage delivers a pop-up with details from your contact manager. You'll know who is calling and details of your calling history. Scheduled dialing adds to the power of Phontage as a personal assistant. Phontage has all the capabilities of your desk phone and more, you'll enjoy the ability to send and receive SMS messages to stay informed and record and share calls, assuring everyone gets the message straight. Add Phontage Deluxe to gain the advantage of a true collaborative multimedia communication including video conferencing, peer to peer instant messaging, and application and file sharing.

SIMPLIFY PERSONAL CONTACT MANAGEMENT

iPECS Phontage integrates with the most common contact managers including ACT!, GoldMine and Outlook. You can easily download and upload personal contacts to iPECS Phontage and automatically synchronize the database with Outlook contacts and scheduler for simple database management.



Phontage



Phontage Basic

- HIGH QUALITY VOICE**
 - High voice quality w/GIPS voiceengine
 - Multiple codec support | G.711 & 729
 - QoS | Echo cancellation | Noise suppression | Auto gain control
- CALL HANDLING**
 - Dial by name from local DB
 - IP Bridge | PC base DB dialing and handset conversation
 - 24 flexible buttons | BLF, Speed btn, Loop etc.
 - SMS | Internal SMS | Fixed line SMS ETSI Type 1 & 2
 - On demand call recording
 - Incoming call pop up
 - 12 hot keys for frequently used features
 - Hook switch integration | Audio910 Wireless, CS50/60 USB - Plantronics | GN8120 USB - Jabra/GN Netcom
- DB MANAGEMENT**
 - DB import/export | ACT!, GoldMine, Outlook, Excel
 - Outlook scheduler auto sync.
 - Scheduled dial and notification
 - Phonebook and call log management | Click to call | Save to phonebook
- USER INTERFACE**
 - Smart tray icon with interactive pop up menu
 - Quick call menu
 - Audio tuning wizard for sound card control
 - GUI call forward management
 - Clock or calendar mode display in main window
 - Multiple user log in profile

Phontage Deluxe - IN ADDITION TO ALL BASIC FEATURES...

- MULTIMEDIA COMMUNICATION**
 - Video conference | QCIF, Up to 3 party
 - Virtual conference room management*
 - Conference group call*
 - 3 party application sharing during call connection
 - Instant messaging during call connection
- VALUE ADDED FEATURES**
 - LDAP search and click to call
 - Automatic call recording | Working as a call recording agent
 - Call assistance | Always on top DB search window
 - Personal voice mail back up to local HDD
 - 48 flexible buttons
 - Outlook call pop up | Incoming/Outgoing call pop up from Outlook DB

*MCIM required

Phontage PDA - IN ADDITION TO ALL BASIC CALL FEATURES...

- Latest mobile OS support | MS Window Mobile 6.0
- Automatic DB sync | Pocket Outlook DB
- Selectable window theme

iPECS Web Phone

- Latest mobile OS support | MS Window Mobile 6.0
- Web base Active X control compact phone client
- Web admin as access portal
- High voice quality
- 12 fixed keys | TRANS, Redial, FWD, Conference etc.
- Password protection using TLS
- Keypad dialing
- Station LCD | Station number, time & date

System Requirements	Hardware	Operating System
Phontage Basic/Deluxe	Pentium 4 or compatible CPU	Microsoft Windows Vista
	1 GHz clock speed or higher	Microsoft Windows 2003
	256 Mbytes RAM	Microsoft Windows XP Home
	200 Mbytes of free hard-drive space	Microsoft Windows XP Professional.
	1024 x 768 resolution monitor	Microsoft Windows 2000 Professional
	Web cam	
	Headset (USB headset recommended)	
Phontage PDA	ARM CPU (400 MHz or higher)	Microsoft Windows Mobile 6.0 Classic
	64 MB RAM	Microsoft Windows Mobile 6.0 Professional
	10 MB of free space	Microsoft Windows Mobile 5.0 for Pocket PC
	320 x 240 resolution display	Microsoft Windows Mobile for Pocket PC 2003
	Built-in wireless LAN Adapter	
iPECS Web Phon	Microsoft Internet Explorer 6.0 or later Active X control enabled	